

Resume of Donald A Parr

Donald Parr

Mr. Parr serves as Associate Vice President – Customer Operations & Billing Solutions with Black & Veatch’s Management Consulting Division. In this role, he focuses on helping energy and water utilities manage complex system integration efforts. The majority of his 27 years of experience has been with direct involvement on the implementation of new CIS, EAM and ERP solutions—from CRM through Billing and Collections to Work Management, Financials and Human Resources.

Mr. Parr has been the engagement partner on many large electric, gas and water utility consulting assignments over the past 15 years. He has extensive experience leading all phases of complex technology projects including design, selection, acquisition, implementation, and support. His expertise encompasses strategy design and execution; design and implementation of EAM, ERP, CIS, and CRM solutions; and process reengineering and organization. In addition, Mr. Parr has expertise in leveraging other call center technologies such as IVR (VRU CTI), ACD, Imaging/Content Management, and Internet-based solutions to provide end-to-end solutions for Utility core business processes.

KEY CLIENTS

The industries in which Mr. Parr has specific experience include electric/ gas / water/ waste utilities in the public and private sector and the Federal Government. His key clients include the following:

SaskPower, Exelon, FPL Group, Southern Company, Cleveland Water, JEA, Constellation, BGE, Denver Water, First Energy, Ameren, Hydro One, UGI

PROJECT HISTORY

Region of Peel – CIS Implementation

Project Executive | March 2015 - June 2016

Mr. Parr worked with the project team and project sponsors to ensure timely delivery of the new Oracle CIS from initiation through go-live. The project met or exceeded stakeholder expectations in terms of process improvements, budget and schedule.

Eskom – Work Management Process Improvement

Project Executive | October 2014 – March 2015

Mr. Parr is working with the project team and project sponsors to define and implement improvements to the work management processes and data within SAP EAM to improve plant maintenance and overall generation capacity. The project is on time and budget with real benefits realized by the business.

**ASSOCIATE VICE
PRESIDENT –
CUSTOMER
OPERATIONS &
BILLING
SOLUTIONS**

Specialization:
SAP, Oracle
CIS, EAM, ERP,
SmartGrid

Education

- BS, Finance, Univ of MD College Park, 1988
- BA, Economics, Univ of MD College Park, 1988

Year Career Started
1989

**Year Started with
Black & Veatch**
2012

UGI – Business Process Re-engineering for CIS, EAM and ERP
Project Executive | October 2014 – March 2015

Mr. Parr worked with the project team and project sponsors to ensure timely delivery of current state and target future state business processes to prepare UGI for the transition to SAP CR&B CIS solution. The project met or exceeded stakeholder expectations in terms of process improvements, budget and schedule.

UGI Energy Services – CRM Implementation
Project Executive | November 2013 – September 2014

Mr. Parr worked with the project team and project sponsors to ensure timely delivery of a new CRM to support their retail energy contract life cycle process in 8 different deregulated states. The project results met or exceeded stakeholder expectations in terms of process improvements, budget and schedule.

KCPL – Long Term IT Application Portfolio Strategy
Project Director | November 2013 – March 2014

Mr. Parr worked with the project team and project sponsors to ensure timely delivery of long term IT application portfolio strategy. The scope of the project covered major business applications including CIS, EAM, ERP and WMS. The project results met or exceeded stakeholder expectations in terms of process improvements, budget and schedule.

Other Relevant Experience

- **Southern Company**
 - **Process Architect | Meter to Cash Business Process Re-engineering**
- **SaskPower**
 - **Project Director | SAP CR&B Full Life Cycle Implementation**
- **FPL Group**
 - **Project Manager | SAP Enterprise Blueprint**
- **City of Charlottesville**
 - **Project Manager | SAP ECC 6.0 Upgrade**

CAREER HISTORY

Black & Veatch Corporation | 2012—Present

Associate Vice President. Mr. Parr serves as the Director for Customer Operations & Billing for Black & Veatch. He has experience with many enterprise solutions including Oracle, SAP, Ventyx, IBM and other solutions. In his role, Mr. Parr focuses on helping public sector and utilities manage complex system integration efforts.

Parr Consulting Group | 2008—2012

Senior Vice President, Client Delivery. As the leader of PCG Client Delivery, Mr. Parr assisted several clients through the implementation and upgrade of SAP solutions. Mr. Parr was the program manager for SaskPower through the upgrade of their ERP footprint which included HCM, FI, SN, PM and MM as well as the implementation of SAP CR&B Billing Solution. Mr.

Parr also assisted Howard County Department of Public Utilities with the implementation of their SAP solution. During the implementations, Mr. Parr also helped implement standard SAP delivery tools including Solution Manager, ARES, ChARM, Redwood Scheduling and HP Quality Center.

Five Point Partners, System Integration Practice | 2007—2008

Vice President. As the leader of FPP's System Integration business, Mr. Parr established the FPP methodology for System Delivery and was responsible for the full customer lifecycle from business case, selection, implementation and transition to operations. Mr. Parr was part of the core group that founded Five Point Partners.

BearingPoint, Energy & Utilities Practice – Enterprise Solutions Lead | 2001—2007

Managing Director. As Enterprise Solutions lead within BearingPoint's E&U practice, Mr. Parr led a team of 60 resources focused on Enterprise Solutions in the Utility space. His key clients were FPL Group, Duke Energy, Howard County and Exelon. He assisted FPL Group through numerous SAP projects including an upgrade to ECC6.0, the implementation of Master Data Management and the creation of the Enterprise Blueprint for SAP roll out to FPL Group. He was also responsible for the Ventyx Asset Suite implementation at Exelon and FPL Group.

Excelergy Software/ Business Development | 1999—2001

Vice President. Mr. Parr developed the Business Development model for Excelergy Software by creating the Partner program that enhanced Excelergy indirect Sales Channel through Integration Partners and complementary software providers.

Accenture (formerly Andersen Consulting), Resources Practice | 1989—1999

Associate Partner. Mr. Parr was responsible for the delivery of CIS solutions to numerous clients including Baltimore Gas & Electric, Atlanta Gas Light, Florida Power Corp, Southern Company, Commonwealth Edison and Shell Energy Services. Mr. Parr was part of the team that developed the original Customer/1 product that Accenture implemented and supported at 15 different electric and gas utilities.